

531 Area Code

Update to Admin Services Committee
Sept 1, 2015

531 DOTComm Actions To Date

- **April 2010** Notified of 531 Area Code reservation for State of Nebraska
 - Overlays the 402 Area Code
 - Inquired about the reservation process
- **Feb 2011** 10-digit dialing mandatory
- **Feb 2011** DOTComm Request through CenturyLink to reserve the 531-444 number block on behalf of County and City
 - Declined through the PSC due to 402 not depleted
 - Informed timeline for release is mid-2015
- **Feb 2015** DOTComm Request through Cox to reserve the 531-444 number block on behalf of the County and City
 - *April 2015 request **approved***

Current Numbering Assignment

- 402-444-1xxx to 402-444-86xx
 - Blocks within this range belong to other private agencies
- 402-504-662x to 402-504-68xx
 - Overlaps with other 402-444-xxxx
- 402-546-07xx to 402-546-1xxx
 - Overlaps with other 402-444-xxxx
- 402-599-22xx to 402-599-29xx
- 402-996-31xx and 402-996-8xxx
- Other numbers in 402-504, 402-280, 402-289, 402-291, 402-330, 402-332, 402-342, 402-345, 402-346, 402-391, 402-442, 402-493, 402-505, 402-546, 402-551, 402-571, 402-573, 402-614, 402-697, 402-884, 402-895, 402-932.

531 Considerations and Benefits

- Considerations
 - Need to determine goals to accomplish with change
 - Advertising new contact numbers
 - Changing letterhead, business cards, directory - printed and internet
 - Some numbers will have to change, impact TBD
 - Additional expense of \$1000 monthly recurring for reserving 531
- Possible Benefits
 - Retool departmental contacts, plan how to allocate block of numbers
 - 5-digit dialing if all in 531
 - Unified numbering 531-444 is Douglas County/Omaha if all participate

Example Options - Pilot Implement in Commissioner / Admin Area

#1 Reuse current numbers, new area code:

402-444-7025 -> 531-444-7025

#2 Reassign numbers, new area code, in logical blocks:

General Admin 402-444-7025 -> 531-444-7000

Commissioner District 1 -> 531-444-7001

Commissioner District 2 -> 531-444-7002

Patrick 402-444-6237 -> 531-444-7008

531 Action Items

- Need Executive Sponsorship to proceed
- Establish cross agency team (County, City, Public Building Commission, DOTComm) to identify:
 - Goals to acheive
 - Organizational willingness to adopt new numbers
 - Complexities of the change
 - Timelines to effectively communicate new contact numbers
 - Migration methodology
 - Migration tasks and owners
 - Permissible dual access phone number period
 - Conversion costs
 - Current phone number distribution and number changes